

ZHOU ZIYING

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PROFESSIONAL SUMMARY Product Manager with 4+ years of experience building enterprise tools at ByteDance, supporting 100K+ employees across 70+ countries. Focused on physical security, workplace optimization, and AI-driven feedback analytics, with a strong track record of turning complex compliance needs into scalable platform solutions.

PROFESSIONAL EXPERIENCE **ByteDance, Product Manager, Corporate Information Systems (Shanghai & Dubai)**
Jan 2022 – Present

- Built an LLM-powered feedback analytics product for enterprise service scenarios, processing 100K+ annual feedback records, enable a closed loop from feedback collection and analysis to push notification, reducing issue identification time from T+1 to T+0 across 7 business lines.
- Led RTO-related workplace products across 70+ offices in 40+ countries, enabling policy rollout at scale while delivering 100% compliance, 170%+ seat utilization, and 56% meeting-room reuse.
- Scaled access control and visitor management platforms through global compliance upgrades, covering 70+ country-level policies and reducing configuration effort by 95%.

ByteDance, Product Manager, K12 Education (Shanghai)

Jun 2021 – Jan 2022

- Led the design and iteration of learning analytics products for classroom and post-exam review scenarios, combining school research, competitive analysis, and teacher feedback to improve product usability and scenario coverage, contributing to a 4.7/5 user satisfaction score after launch.

EDUCATION **UNIVERSITY COLLEGE LONDON (LONDON, UK)**
MSc, Environmental & Energy Economics and Policy | Sep 2019 – Sep 2020
Relevant Coursework: Behavioral Economics, Environmental Econometrics, Energy Modelling.

UNIVERSITY COLLEGE LONDON (LONDON, UK)
BSc, Earth Sciences | Jun 2016 – Sep 2019
Relevant Coursework: Seismology, Geological Mapping & Modelling, Ecology.

PERSONAL

Technical Skills: SQL, Figma, Excel, data analysis, BI tools.

SKILLS

Languages: Mandarin (native), English (professional working proficiency, IELTS 7.5), Japanese (conversational, JLPT N2)